



November 2014

Issue 3



Greetings and Happy Holidays!

It's time for another edition of our newsletter and in this month's edition we are excited to introduce an additional resource available to all veteran students in our program. We will also be highlighting Veterans who have achieved certifications this month and feature one of our veteran services representatives.

SPOTLIGHT: LEARNKEY VETERAN SERVICES TEAM MEMBER JESSICA STAPLES



Certification Corner

Join us in congratulating the following veteran students who recently received industry certifications!

- **Jason C.**, IN - Outlook 2013
- **Ed B.**, VT - ICND2, CCNA
- **Brenda D.**, VT - Word 2013
- **Erryn C.**, OH - Word 2013
- **David L.**, CO - ICND1
- **Matthew R.**, OH - A+ 801
- **Jason Z.**, OH - Word 2013
- **Kennyon S.**, CA - Security+

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I am proud and honored to introduce you to Jessica Staples, one of our Veteran Services Representatives. Jessica has been part of the LearnKey Veteran Services team since March 2013. She has been an amazing team member who recently was awarded LearnKey Employee of the month for her contributions. Any of you who have interacted with Jessica know she is a pleasure to work with and has true passion to help her veteran students. Get to know Jessica through a recent Q & A:

1. What is your military background?

I was a Cryptological Technician in the U.S. Navy. Basically, I analyzed various radar characteristics (what frequencies they ran on, what vessels or aircraft used them, which ones were navigational, which ones were used for weapons systems). It was a cushy, but necessary job on the ship.

2. How does your military background help you in your current job?

My military background taught me how to respect people and work hard. I really attribute my ability to adapt and communicate to my time in the Navy as well. I loved meeting people from all over the world, and in this job, I get to meet people from all over the country. It makes me feel like I am part of a community - a feeling that I really missed when I left the military.

3. What is the favorite/most rewarding part of your job?

That is a tough one. When one of my students passes a certification exam, I get just as excited as they do, because I feel like I had a small role in their success. When a student fails an exam, I suffer with them but grow stronger as we pick ourselves up and try it again. Both of those experiences bring me closer to my students, and being able to be with them through change, good or bad, is the most rewarding experience for me. Also, the people I work with in the office are awesome.

4. Do you have any tips or suggestions you can share for student veterans going through our program?

1) Take your courses seriously and don't give up! Remember **WHY** you signed up for your program and where you think it will get you in the future – A better job? A raise at your current job? Skills that you can use working independently?

Remember **WHY** you signed up for the program and see it through. There is nothing that we can't work through together, so when you have issues, communicate with us! We are here to help and **WANT** to help. If we don't have the answer for you, we will find someone who does.

2) Commit the time to your coursework. Understand that while you are using benefits that you have earned, those benefits are there for your education. Don't allow yourself to fall behind on hours. When you do, you are robbing yourself of benefits that you will not get back if and when they run out. Hold

yourself accountable and know that when we push you to complete hours, it is because we don't want to see any of our students fall behind. Remember, we are a TEAM!

3) Don't be afraid to take an exam. Nobody is perfect, and if you fail, we will help you work through it so that you can go back in and pass it next time. Don't let your fear of the exam take over your success, your time, and your progress.

4) Tune in for Tutor Tuesdays with Tristan Roberts. That is an excellent tool and a great way to communicate with other veterans.

TUTOR TUESDAYS

Over the past two months we have introduced the [Student Resource Center](#), [Pocket Guides](#), and [Monthly Newsletter](#) for our students to use as a resource in their certification journey. This month we would like to introduce "Tutor Tuesdays". The purpose of this call is to give student veterans a chance to share with other veterans what they have learned as they have prepared for certifications. Also on the call will be LearnKey Veteran Services team members who have attained industry certifications, who will be a valuable resource for those on the call. These virtual meetings occur every **Tuesday from 11:00am – 12:00pm MST**. For meeting invite details please contact your Veteran Services Advisor or Representative.

At LearnKey we want all of you to enjoy this upcoming holiday weekend and I want to personally thank all of you for your passion, commitment and discipline in going through your online learning programs. Our team of advisors, representatives, counselors, and tutors are here to help you succeed; please don't hesitate to contact us for assistance.

Be sure to take advantage of our new Tutor Tuesdays program and the [other resources available in the Student Resource Center](#).

Kind regards,

Jeff Coruccini
CEO, LearnKey, Inc.

LearnKey Veteran Services
35 N Main Street | St. George, Utah 84770
1-866-306-7241
Email: lkvs@learnkey.com

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