

December 2014

Issue 4



As we close out the 2014 year we want to take a moment and thank all of our veteran students and counselors for your support and feedback as we strive to make our programs the best in the industry. As we have the past three editions of our newsletter we are excited to introduce another valued LKVS team member, reintroduce Tutor Tuesdays, Pocket Guides, and congratulate veterans who have earned certifications in the last 30 days.

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## **SPOTLIGHT: LEARNKEY VETERAN SERVICES TEAM MEMBER TIFFANY BRIGHT**

### **Certification Corner**

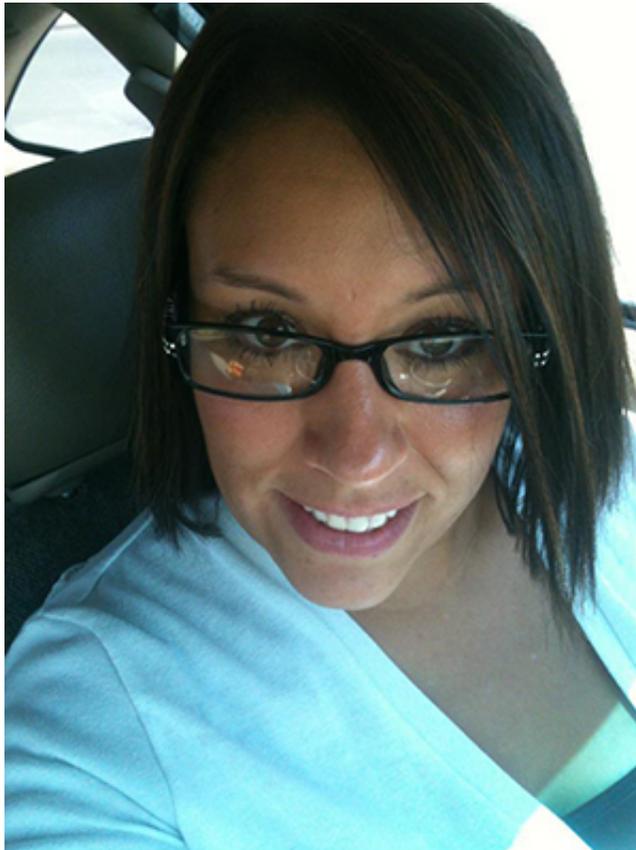
Join us in congratulating the following veteran students who recently received industry certifications!

- **Ed O.**, CO - Outlook 2013
- **Bill R.**, AZ - A+ 802
- **William M.**, MI - Network+
- **Allen B.**, MI - Word 2013
- **Larry W.**, MI - A+ 801
- **Josh K.**, UT - Word 2013
- **David L.**, AZ - Word 2013
- **Tom W.**, NV - Java
- **Michele L.**, AZ - Word 2013
- **Andy M.**, KS - Network+
- **Glen C.**, OK - Security+
- **Thomas E.**, OK - Security+

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I am pleased to introduce Tiffany Bright, one of our Veteran Services Representatives. Tiffany is relatively new to the LearnKey team, however, her contributions to the team have already had an immediate impact with some of our students. We recently did a Q&A with Tiffany so you could get to know her better.

**1. How long have you worked at LearnKey?**

For five (5) months and absolutely love it.

**2. You are not a veteran, but you are married to one. How has that influenced the way you go about helping the veterans in our program?**

Being married to a veteran has really helped me understand what they go through and it really gives you an appreciation of veterans. I know that when I came into this position I was so excited to be able to help other veterans and be in this type of job. I absolutely enjoy talking to veterans on a daily basis and just getting to know each and every one. My husband always tells me the most important thing you can do is “just listen, especially if it is something that they are going through, be the person that they feel comfortable coming to”.

**3. What is the most rewarding part of your job?**

I think it's being able to talk to veterans and see them succeed. When they get their certifications and you can hear how happy they are it makes me happy for them.

**4. What motivates you the most when you come into work every day?**

It's knowing that I am doing a job that I love. I tell my coworkers all the time that I feel so blessed to be working with veterans and love my job and coming into work every day.

5. **Most movies have a theme song. What is your theme song?**

My theme song is "I Don't Want to Miss a Thing" by Aerosmith.  
=> My husband said it is "Backyardigans," which is a kid's show that I am always watching with my kids and singing.

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## **ALWAYS STAY IN THE KNOW BY VISITING OUR STUDENT RESOURCES PAGE TO SEE WHAT'S NEW!**

Over the past three months we have introduced several new resources for our students to use as they study and prepare for their certification exams.

Our [Student Resource Center](#) is the gateway to all of the resources we have available. This page contains instructional video, newsletters, Tutor Tuesdays, certification guides, and contact information to our Veteran Services Representatives. Be sure to check back frequently as we are always going to be making additions that enhance your student experience.

One of our newest resources, [Tutor Tuesdays](#), has been up and running for a month. Sessions have been attended by veterans who are seeking help with their certifications, study tactics, CramMaster, and Online Expert (OLE). Coming in 2015 we will be posting more interactive videos that relate to what was talked about during each Tutor Tuesday session. Join us every Tuesday from 11:00am – 12:00 pm MST. For call details contact your Veteran Services Representative.

Additionally, we have added more certification guides to our Certification Guide library as these guides contain study tips, best practices and suggestions from people who have taken the exams recently. We currently have Certification Guides for the following exams: [A+ 801](#), [A+ 802](#), [Network+](#), and [Security+](#).

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## **ST. GEORGE GINGERBREAD HOUSE TOUR**

Our Veteran Services Team joined local businesses in a Gingerbread House Tour. The tour is a way for the community to come together while supporting the Big Brothers/Big Sisters organizations. At the end of the event the houses will be auctioned off, with the proceeds

going to the Big Brothers/Big Sisters organization.

Our house was made with twenty-five (25) pounds of flour, ten (10) bags of marshmallows, three boxes of cereal, and who knows how much sugar.



Again, we want to take a moment and congratulate all our veteran students and as this year comes to a close and we all look forward to a new year with new goals and fresh beginnings. Our team is here to support you on your journey happy holidays and never hesitate to contact us for assistance.

Kind regards,

Jeff Coruccini  
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