



Another busy and exciting month for the Veteran Services team. As always it is our goal to get veterans certified, career ready for in demand jobs, and employed. We are pleased to announce that in April we had twenty-one (21) veterans earn industry recognized certifications. This is the highest month in the last three years and I am extremely proud of these veteran students along with the advisors and counselors who helped them along the way.

Additionally we are going to be **adding a forum community so all of you can be part of our education community**. It will be a great way for all our veteran students to share their experiences testing, preparing, and taking certification exams, as well as the sharing of best practices with other students.

LEARNKEY ANNOUNCES VETERAN SERVICES MODERATED DISCUSSION FORUMS

You wanted it and we are implementing it! We are pleased to announce the addition of our **veteran services discussion forums** so all of you can be part of our education community. It will be a great way for all our veteran students to share their experiences in using our courseware, testing, preparing, and taking certification exams, as well as the sharing of best practices with other students. This is your chance to be an early adopter and at the forefront of this new community.

Go to the [Student Resource Center](#) and register now!

SPOTLIGHT: LEARNKEY VETERAN SERVICES TEAM MEMBER LINDA SWEENEY

Certification Corner

Join us in congratulating the following veteran students who recently received industry certifications!

- **Daniel C.**, TN - A+ 801
- **Jason Z.**, OH - A+ 801
- **Dorian C.**, TN - A+ 802
- **Tonia K.**, WA - Outlook 2013
- **Jason C.**, VT - Security+
- **Edith G.**, VT - A+ 801
- **David L.**, CO - Word 2010
- **Amanda B.**, MO - Word 2013
- **Andy M.**, KS - Security+
- **Bill R.**, AZ - Network+
- **Dane M.**, SC - ICND1
- **Randy G.**, WV - IINS (Network Security)
- **Mike N.**, OH - Word 2013
- **Steven N.**, TX - Word & Outlook 2013
- **Nicholaus R.**, NV -



Every student who is part of the Blue Ocean program has the opportunity to complete a ProScan behavioral assessment along with a motivation review and receive their feedback from Linda Sweeny, a “Know Your Talents” behavioral coach. She brings her expertise in leveraging talents and behavior to help provide students with an understanding of how they can succeed. Please take a minute to learn about Linda and the great work she does for our veteran students.

1. **How long have you worked with Know Your Talents?**

Since 2011 and started working with the Blue Ocean program in 2012.

2. **Working with veterans in the Blue Ocean program, how does your understanding of behavior help students succeed?**

Behavior affects everything we do and determines how we are motivated. For instance, someone with a high conformity behavior, like me, loves information. It’s really important that I have information and direction prior to starting something as I want to make sure I’m doing it correctly. Someone else with low conformity may be demotivated if they feel they are only allowed to do something a certain way; they want more freedom to complete a task on their own terms. Helping veterans understand that, and verbalize it, helps them understand why they are motivated by certain things and not others and it helps to steer them toward the right career. I think it also helps to understand others’ behavior as well to understand that not everyone thinks alike or is motivated by the same things. Understanding that behavior also helps the VSRs know how to best work with the veterans on a daily basis.

3. **In what ways has working with veterans on a daily basis impacted your professional or personal life?**

I have always had respect for our men and women in service but I never had a full understanding of the struggle many of our country’s heroes endure once they are back in the civilian world. I am so grateful for their service and dedication. I hope

Word 2013

- **Samantha P.**, CA - Access 2013
- **Matthew K.**, OH - Security+
- **Thomas L.**, CA - A+ 801
- **Bill M.**, MI - Word 2013
- **Jason C.**, OH - Word 2013
- **Chris C.**, MI - Security+

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that I can help to get them started again on the right foot. I feel the men and women from our military are our most valued asset in the workforce. They have more dedication and training in real-life situations than you could get anywhere else. I am more humbled than ever before from hearing the stories of their service and more determined than ever to help make sure they succeed. My son wants to pursue a military career and I hope these programs continue to grow to help him.

4. **What advice would you give to students who are having trouble staying motivated?**

It's all behavior driven! Do you have high extroversion? If so, you probably need more interaction and recognition! High conformity? You probably need more information! It's all so predictable. Re-check your Proscan and if you still have questions, call me or your VSR! Also, if you have not yet taken your Motivation Review - GET IT SCHEDULED!!!

5. **What do you do in your free time?**

I enjoy yoga, and anything outdoors; hiking with my dogs, swimming, snow skiing, water skiing and travel. I will pretty much travel anywhere as long as I can take a shower, use a regular toilet and sleep in a bed at the end of a day. I really enjoy good wine; my in-laws grow grapes so it's fun to drink wine and know where it came from and who made it. Of course, spending time with my family is my most favorite thing. I enjoy watching my kids in their various sports activities. My son plays club baseball, my daughter plays club soccer and rides hunter/jumper horses. If I can do all the above while drinking good wine, that's a bonus.

IC3 GS5 NEW AND IMPROVED COURSE

Coming in the fall of 2015 look forward to the release of our IC3 GS5 course. Based on feedback from students and teachers we have made changes that that are aimed to improve your learning experience.

Benefits of IC3 GS5

- 100% IC3 objective-based
- Simplified and streamlined presentation
- Written, created, and presented by IC3 Certification holders
- Course will be offered as three separate courses matching the IC3 exam. (Key Applications, Computer Fundamentals, and Living Online)
- Includes inline quizzes and activities to keep your knowledge in check
- Comprehensive student workbook providing real world application projects

Kind regards,

Jeff Coruccini
CEO, LearnKey, Inc.

LearnKey Veteran Services

35 N Main Street | St. George, Utah 84770

1-866-306-7241

Email: lkvs@learnkey.com

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