



## January 2016 Newsletter

Greetings and welcome to the start of a new year! We have been so excited with the changes and additions brought about in 2015, both with great tools and fantastic team members, and we eagerly anticipate what 2016 will bring. We are starting the new year off strong - we have a new team member I am very excited to introduce, and we have a brand new A+ course that is on track to be one of the best courses LearnKey has ever produced.



### LKVS Team Spotlight: Joanna Sweat

*We are excited to welcome Joanna to the team. Please take a minute to learn about her professional background and find out what she*

*brings to the team.*

**What is your professional background prior to being employed at LearnKey?** For the last three years, I have worked for the Pat Tillman Veterans Center at Arizona State University (Alma Mater) as the Military/Veteran Advocate. I worked to improve the transition experience for veterans leaving the service to enter higher education. My responsibilities were helping them pinpoint their goals, start a road map, and start them working toward their goals. Additionally I implemented programs to improve ASU's exposure in the veteran/military community, increased enrollment every semester by 20%, collaborated with community partners to create a Boots2Suits@ASU program that benefits veterans and increases their exposure to their respective industries, and expanded the ASU Veteran Alumni Chapter.

**What is your military background?** United States Marine Corps from 1998-2007. My USMC job was Communications. I served as an operator and training professional for five years and completed a tour as a USMC Recruiter for three years after I returned from supporting Operation Iraqi Freedom in 2003.

### Certification Corner

- David M. MI Network+
- Cory O. MI Outlook
- Matthew K. OH Linux+ Part II
- Timothy L. OK Linux+ Part I
- Valerie B. VT Excel 2013
- Kelly R. OK A+ 801
- Nathaniel C. OK Security+
- Detwane L. NJ Network+
- Linda B. NH Dreamweaver CS6
- Zach H. UT A+ 801/802
- Jason D. CA Word 2013
- Worthen B. MI A+801

**As the new LearnKey Veteran Initiatives Program Manager, how will your previous professional and military experience help you prepare veterans to find employment?** I have taken part in every instance (iteration) of going from a military member to a civilian to a student and to a new career. I understand the struggles, the reservations, and what is needed to break through and move forward with intent. I have spent a lot of time researching and working as a veteran navigator that I understand the culture of transition for veterans. I have had the opportunity to educate both veterans on successful transition as well as corporate recruiting departments, to help manage expectations for veteran hires.

**As a veteran, in 50 words or fewer, describe how your skills and experiences will be a benefit to the LKVS team.** I am a servant leader. I am never in "it" for myself. I am the ultimate team player.

**What are the top three tips you would give to students who are just starting the job search?**

1. Always look to meet new people working in your desired industry
2. Get a lot of feedback concerning your resume and keep improving it (Customize each resume/cover letter for every job you apply for to avoid errors and redundancy in language)
3. Be patient, results will vary and be ready to self-critique at every closed door

### **How Are We Doing? We Value Your Feedback**

In 2015 our top priority was to provide all of our students with the support, resources, and knowledge they would need to be successful in their Blue Ocean programs. Today, as we are at the start of a new year. We want to know how we are doing. In the link below you will find a quick online survey. This anonymous survey will help us determine the areas we need to improve on to help our students have the best learning experience possible. <http://veterans.learnkey.com/feedback.php>

### **Stay in the Know with Our Student Resource Center**

The [Student Resource Center](#) is the gateway to all of the resources we have available. Over the last year we have added some really helpful tools and resources. Be sure to check back often as we continually work to provide you with new and updated resources.

## **Veteran Services Moderated Discussion Forums**

You asked for it and we implemented it! The addition of our Veteran Services Discussion forums have allowed each of you to take part in our education community. It has been a great way for our veteran students to share their experiences in using our courseware, testing, preparing, and taking certification exams, as well as the sharing of best practices with other students. If you have not had a chance to look at the forum:

**Go to the Student Resource Center and [REGISTER NOW!](#)**

All of us on the LKVS team are very excited about the new year and are looking forward to helping all of you achieve your certification goals in 2016. Please join me in congratulating all those who obtained certifications this month and send luck to those who are preparing to take an exam in the upcoming month. Don't forget to take advantage of our [weekly tutoring sessions](#) or [practice labs](#).

Our team is here to help you succeed. Please don't hesitate to contact us.

Kind regards,  
Jeff Coruccini  
CEO, LearnKey, Inc.

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