



## February 2016 Newsletter

Greetings! I hope this email finds everyone well on their way toward certification goals! For the last couple months we have been teasing you with sneak peeks of our upcoming A+ course. This month I am excited to tell you more about the release of the first of our A+ series. Also in this newsletter take a minute to learn about our newest LKVS team member, A+ 900 series information, and join me in congratulating our veterans who have obtained certifications this month.



### **LKVS Team Spotlight: Grace Rollins**

*Grace is another success story from our Blue Ocean program. Please join us in welcoming Grace to the team!*

#### **What was your professional background prior to being employed at LearnKey?**

I was a co-owner/operations manager of a local bakery, part of a storekeeper team at the local cooperative grocery and a master gardener with the Michigan State Extension. Before that, I was a program assistant for the Compensation & Pension Unit (remands and appeals) for the Pacific Island Health Care System - Veterans Administration.

#### **What is your military background?**

I was in the U.S. Marine Corps, MOS 1171, Hygiene Equipment Operator/Journeyman. I was in for almost six years. Basically I found and set up water points, ran and repaired distillation units, shower units and reverse osmosis water purification units while on field operations and deployments.

#### **As the new LearnKey Customer Service Representative, how will your previous professional and military experience help you prepare veterans to find employment?**

My experiences required me to develop resourceful tenacity and resilience in accomplishing my goals. When there is a will, there is

#### **Certification Corner**

- Daniel K. MI Word 2013
- Bill M. MI PowerPoint 2013
- William H. MI Excel 2013
- Daniel K. MI Outlook 2013
- Emon T. MS A+ 801
- George L. MS PowerPoint 2013
- Hipolito S. CA A+801
- Cory O. MI Network+
- Daniel K MI PowerPoint 2013
- Jason C. OH Excel 2013
- Nicholas R. NV ICND2
- Christopher J. SD Word 2013
- John P. OH Net+
- Scourby C. TX Excel 2013
- Jeri B. OH Word 2013

a way to make things work, or find a way to make them work. I look at my position as a way to help veterans to use their own source of resilience and tenacity to help themselves achieve their goals in completing their program.

**As a veteran, in 50 words or fewer, describe how your skills and experience will be a benefit to the LKVS team.**

As a veteran who has transitioned from the military to civilian employment, I am aware of the adjustments one will go through trying to find where their experiences fit best. Sometimes that will require acquiring new skills. As a graduate of the Blue Ocean program I will be able to present both perspectives in order to better assist the veterans in their goals.

**What is the best piece of advice you would give to a veteran working through their courses in the Blue Ocean program?**

Be open to what is expected of you. Dig deep within yourself. You have what it takes to be successful in completing your program.

**What do you do in your free time?**

It's pretty seasonal. During the winter, play chess and word games, watch historical dramas, international films, scour seed catalogs for seed for the upcoming growing season and make plans for gardens. During the summer I try to make it out as much as possible to the farmers markets and since I have a mini orchard, I concentrate on the health of my fruit trees and gardens. Weather spotting and tracking takes up much of my time too.

**A+ 800 vs. 900: What is the Difference?**

Hello again, your senior humble instructor, I mean, your humble senior instructor here. With a new A+ series out (and our courses rolling out on this series as I write this), I've fielded several questions on the topic of "What is Difference in the 800 vs. 900 series?" Well, I'm here to help shed some light on that and some other related questions I have been getting lately from students.

[Click Here](#) to learn the differences between the 800 and 900 series objective.

**How Are We Doing? We Value Your Feedback!**

In 2015 our top priority was to provide all of our students with the support, resources, and knowledge they would need to be successful in their Blue Ocean programs. We want to know how we are doing. In the link below you will find a quick online survey. This anonymous survey will help us determine the areas we

need to improve on to help our students have the best learning experience possible. <http://veterans.learnkey.com/feedback.php>

All of us on the LKVS team are very excited about our new A+ course and are excited for everyone to see it. Please join me in congratulating all those who obtained certifications this month and send luck to those who are preparing to take an exam in the upcoming month. Don't forget to take advantage of our [weekly tutoring sessions](#) or [practice labs](#).

Our team is here to help you succeed. Please don't hesitate to contact us.

Kind regards,  
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