



## September 2016 Newsletter

Fall is almost here and we can't let this month pass without expressing our excitement about the success of our students. This month over fifty (50) students earned globally recognized industry certifications, crushing all records set in previous months! Nothing makes us happier than seeing our students succeed. Please join me in congratulating them all in their success. Also covered in this newsletter we are sharing the great success of a former Blue Ocean student and graduate. more! Remember, if you are in a current program, graduate, on hold, or former student you have access to the newest versions of our courseware as part of our Certify for Life program.



### **Veteran Spotlight: Adam Innes**

#### **What was your professional background prior to starting the Blue Ocean program? I**

have worked in several customer service, technical support, and sales positions over the past 15 years. I was also in the United States Army for 4 years as a Bradley mechanic.

#### **What drove you to pursue industry certifications and join the Blue Ocean program?**

It offered me the training and skills I needed to land a career that is both rewarding and flexible for me. I needed a work-from-home position to accommodate my life and the Blue Ocean program provided what I needed to fulfill that goal.

#### **How was your experience working with the LearnKey Veteran Services team?**

Excellent! All the staff at LearnKey, including the CEO, treated me with respect and were always there if I had a question. My Veteran Service Representative, Jessica, was very kind and informative when I need help with my certifications or any other questions that I had. LearnKey is a top-notch business in their industry.

#### **What kept you motivated as you worked through the Blue Ocean program?**

With each passing score that I

### **Certification Corner**

- Barbara J. NV CAPM
- John O. TX Word 2013
- Roger C. OH PowerPoint 2013
- Jason H. TX A+ 901
- Abbott S. MI A+ 901
- Janel H. WA Word 2013`
- William N. NY Network+
- Erin S. NV Outlook 2013, PowerPoint 2013
- Eric B. PA A+ 901
- Sandra H. KS Excel 2013
- Mike W. OH A+ 902
- Young Ah T. TX Word 2013, PowerPoint 2013
- Sterling H. SD PowerPoint 2013, Excel 2013
- Travis M. WA A+ 902
- Brian S. WA Excel 2013
- Jeffrey T. MI IC3 GS5
- Domingo Z. TX A+ 901
- Jeri B. OH Excel 2013
- Brian S. WA PowerPoint 2013

received, I motivated myself more and more to get to the end of the program. I am very goal-oriented and so for me, I just kept looking toward the end goal and pushed myself through. I also had the support of my family who motivated me to complete this program.

**What certifications did you earn in the Blue Ocean program?**

Microsoft Word, Excel, PowerPoint, Outlook, Microsoft Technology Associate: Networking Fundamentals, Microsoft Technology Associate: Security Fundamentals, Microsoft Technology Associate: Windows Operating System Fundamentals, Microsoft Technology Associate: Windows Server Administration Fundamentals, IC3 Global Standard 4 Computing Fundamentals, Key Applications, Living Online.

**What role did Beth Ciaramello, our Job Ready Manager, play in helping you find your current job?**

Beth and I worked together to locate a work-from-home position that I could apply for. She provided me with several job offer links to check out and was also there to answer any questions that I had.

**What are your roles and responsibilities in your new position?**

I am currently working as a Digital Marketing Manager and OnlineExpert for PUSH Mobile Media. I am working with a small team that develops responsive websites, mobile webpages, email automatons and marketing, setup of social media pages for business, and help with reporting.

**What advice would you give to veterans who are just starting the Blue Ocean program?**

Patience. Take one certification at a time and study it well. I found that when I was just patient, I did far better in my studies and in my test taking. The benefit of completion far outweighs the struggle to complete the program. The skills learned through the Blue Ocean program will lead you to success in the workplace.

**Let's get your resume updated: Free resume updates for the month of October!**

How up-to-date is your current resume? Does your resume reflect that you are the best candidate in the job market? If not, the LearnKey Job Ready Team can help. Most of us have outdated resumes that probably don't include any new skills or certifications we have acquired in the last six months. No matter your current situation, an updated and polished resume will always be an important tool to have ready when opportunity knocks. So whether

- Aaron I. TX ICND2
- Robert R. SD Word 2013
- Alisha Y. FL Word 2016
- Nicole M. MI Word 2013
- Spencer R. WA A+ 901
- Kelly R. OK Network+
- Anthony K. GA Word 2013
- Alywin B. CA A+ 902
- Ross K. TX PowerPoint 2013
- James Crutchfield TX A+ 901
- Barbara J. NV Outlook 2013
- Abdul A. KS PowerPoint 2013
- Darryl E. OH PowerPoint 2013
- Richard K. WA A+ 901
- Andrew W. AZ Word 2013`
- Brian S. WA Access 2013
- Jason W. TX CAPM
- Lance E. TX Excel 2013
- James O. WA A+ 901
- Agustin G. TX A+ 901
- Jason Z. OH Excel 2013
- James R. OH A+ 902
- Dave A. TX A+ 902
- Sam K. MI PowerPoint 2013
- Spencer C. CA Outlook 2013
- Cody C. MI Excel 2013
- Scott N. MN Project 2013
- Phillip L. FL A+ 902

you have been employed for a number of years, or are interested in changing careers, take the time to keep your resume up-to-date.

[LearnKey Veteran Services](#)

Start updating your resume today by reviewing and applying our [Six Tips for Resumes](#). Then email your updated resume to [bshakespear@learnkey.com](mailto:bshakespear@learnkey.com) to be reviewed by our Job Ready Team!

[Student Resource Center](#)

[Student Forum](#)

[Career Services Center](#)

### **Certify for Life Program - Office 2016 for All LearnKey Veteran Services Students**

Our top priority is to make sure that all of our students have all of the tools they need to succeed in their educational and professional pursuits. To make sure our students stay up-to-date with the current Microsoft Office software we are going to offer all of our students the Microsoft Office 2016 courseware so they can stay current. Talk to your Veteran Service Representative about receiving the update.

### **New Team Viewer Study Group**

In an attempt to provide our students with many tools and avenues to succeed we are now offering virtual study groups via the new Team Viewer communication program. The primary benefit is having 24-7 interactive access to other students that are willing to work together outside of the tutor sessions. This is a 100% optional accommodation for the students that retain information better when they work with others. It is also a great way to stay connected to other students and get a different perspective on study materials, habits, test taking techniques, or just chat once in a while. Interaction is totally up to the student - you can speak on-on-one with another student or you can arrange a meeting with everyone in your contact list. You can do with it what you wish.

Any student that downloads Team Viewer will have the ability to:

- Instant message,
- Video chat
- Instantly share files
- Share their desktop screens in order to work together,
- Set up group meetings
- personal conference calls
- Remote access

Students should note that this program is not monitored or supported by LearnKey or any employee. Participation is 100% optional. Students should use their own discretion when joining study groups and sharing personal information.

### **Finding Exam Results**

If you have lost your CompTIA exam results you can view them at the following website:

<https://www1.pearsonvue.com/testtaker/signin/SignInPage/COMPTIA>.

Once signed in, click on Exam History under My Account and it will show exams taken, date taken, and whether the student passed or failed the exam.

### **How Are We Doing? We Value Your Feedback!**

Our top priority is to provide all of our students with the support, resources, and knowledge they would need to be successful in their Blue Ocean programs. We want to know how we are doing. In the link below you will find a quick online survey. This anonymous survey will help us determine the areas we need to improve in to help our students have the best learning experience possible. <http://veterans.learnkey.com/feedback.php>

Please join me in congratulating all those who obtained certifications this month and send best wishes to those who are preparing to take an exam in the upcoming month. Don't forget to take advantage of our [weekly tutoring sessions](#) or [practice labs](#).

Our team is here to help you succeed. Please don't hesitate to contact us.

Kind regards,  
Jeff Coruccini  
CEO, LearnKey, Inc.

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